



Petwood Hotel Dog Policy

We are delighted to welcome well behaved dogs in the hotel. We respectfully ask dog owners to help us consider the sensitivities of all guests and visitors by asking you to adhere to the following guidelines when visiting us:

General house rules

- We welcome assistance dogs in all areas of the hotel. Dogs must be kept on a lead and under control at all times when inside the building or outside in the grounds.
- Please be aware of external risks such as wildlife in the gardens, vehicular traffic and, at some times of the year, seasonal fungi which can be poisonous to dogs.
- Any damage caused by your dog will incur a repair or full cleaning charge
- Waste bins are provided in the overflow car park, opposite the main entrance to the hotel, and elsewhere in the grounds. Please pick up after your dog and only use the dedicated dog bins or take the waste with you.
- We are unable to accommodate dogs who are aggressive or who continually bark. Any dog showing signs of aggression or who bites another person can be expected to be asked to remove the dog from the premises.
- Please ensure paws are on floors at all times and dogs do not sit on the furniture.
- Please also consider access routes for staff as they move around their workplace, ensuring your dog does not cause a trip hazard.

Staying with your dog

- We are delighted to welcome dogs to stay in one of our pet friendly rooms. There is a surcharge for this which will be communicated at the time of your booking.
- Please do not allow your dog to sit on the furniture or soft furnishings in your room.
- We will provide a dog blanket in your room. However, you are welcome to bring your own dog bed, cage, bowls etc for your four-legged friend.
- If your dog has been left in the room, please note that we will not enter for housekeeping or maintenance. We recommend that you do not leave your dog in your room for extended periods of time. If you need to, please kindly inform Reception.

Dining with your dog

- You are welcome to bring your dog with you when you dine in either our Terrace Bar or Drawing Room and outdoor Terrace. We are unable to accept dogs in our Restaurant. Your dog may be permitted into other spaces within the Hotel and is at the discretion of Management.
- Please do let us know when making your table booking online that you plan to bring a dog or inform our team when you book by other means. Water bowls are available – please ask a member of our team.
- We reserve the right to limit the number of dogs in the hotel at peak times.
- Dining outside on our Terrace with your dog is available all year round, weather permitting. We endeavour to provide shade in summer where possible.
- Please do not allow your dog to sit on the furniture or soft furnishings. Please respect other diners and refrain from feeding your dog from the table.